

# KOM TIL PRÆCIS DET MØDE, DER HAR DIN INTERESSE!



## DIALOGMØDE: CWT OG AU

Selv om Aarhus Universitet (AU) langt hen af vejen er tilfreds med samarbejdet med vores rejseleverandør Carlson Wagonlit Travel (CWT), så har der også været knas på linjen. Kritikken drejer sig blandt andet om, at det er svært, at komme i kontakt med CWT. At CWT's hjemmeside er for langsom. Og at der er billigere billetter på nettet.

Siden overgangen til CWT har Indkøb justeret indholdet i samarbejdet. Og der er fortsat plads til flere justeringer. Men det kræver, at vi får jeres erfaringer, ønsker og behov.

Derfor inviterer Indkøb i samarbejde med CWT til dialogmøde. For det er nu, at jeres mening har en indflydelse.

Vi skal bruge mødet på, at tale om:

### **De overordnede linjer**

Hvilken service kan vi forvente af CWT, herunder prisgaranti og svartider.

### **Dilemmaer**

Er der behov for justeringer i samarbejdet med CWT? Hvilke ønsker og behov har I.

### **Ordet er frit**

Fri dialog og debat

## **DIALOGMØDE**

**Dato:** Torsdag den 21. marts 2013

**Tidspunkt:** Kl: 10:00-12:00

**Sted:**

### **STUDENTERNES HUS**

Preben Hornungstuen  
Nordre Ringgade 3  
8000 Aarhus C

**Tilmelding:** [ash@adm.au.dk](mailto:ash@adm.au.dk)

**Tilmeldingsfrist:** Fredag den 15. marts 2013 kl. 12:00.

# COME TO A MEETING THAT'S RELEVANT FOR YOU!



## DIALOGUE MEETING: CWT AND AU

Although Aarhus University is largely satisfied with the working relationship with our travel supplier, Carlson Wagonlit Travel (CWT), there has also been some friction. Among other things, the criticism has been about it being difficult to contact CWT; CWT's website being too slow; and there being cheaper tickets on the Internet.

Since the switch to CWT, Purchasing has made some adjustments to the working relationship. And there is still scope for further adjustment.

But that means that we need to know about your experiences, wishes and needs.

Purchasing is therefore inviting you to a dialogue meeting in cooperation with CWT. Because now is the time to make your opinion count.

The meeting will be an opportunity to talk about:

### **The overall setup**

The service we can expect from CWT, including price guarantee and response times.

### **Dilemmas**

Does the working relationship with CWT require adjustment? Your wishes and needs.

### **Open floor**

Open dialogue and debate

## **DIALOGUE MEETING**

**Date:** Thursday, 21 March 2013

**Time:** 10.00-12:00

**Place:**

### **STUDENTERNES HUS (THE STUDENT HOUSE)**

Preben Hornungstuen  
Nordre Ringgade 3  
DK-8000 Aarhus C

**Registration:** [ash@adm.au.dk](mailto:ash@adm.au.dk)

**Registration deadline** Friday, 15 March 2013, 12.00